

Date: Friday, 13th January 2023  
Our Ref: MB/CM FOI 5484

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**Re: Freedom of Information Request FOI 5484**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 13th December 2022.

Your request was as follows:

I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:

1.  Who currently manages the car parks run for/by the trust?
2.  Do you outsource the parking management to a 3rd party. If so, to who?
3.  How many parking related complaints have you received over the last 12 months, split per hospital within the trust?
4.  Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?
5.  How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?
6.  When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?
7.  Can users pay to park using a mobile phone-based APP, if so, which one?
8.  How many parking charge notices (PCN's) were issued during the last 12-month period?
9.  How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

1. The car park is managed by Aintree University Teaching Hospital NHS Foundation Trust.
2. Parking management is outsourced to Aintree University Teaching Hospital NHS Foundation Trust.
3. The WCFT received one complaint relating to the use of disabled parking bays by non badge users.
4. Automatic number plate recognition is used at The Walton Centre NHS Foundation Trust (WCFT) and the Sid Watkins Building.
5. Before April 2022 there was no income received for car parking. From Apr-Dec 22 car parking income was £16,884.
6. The site uses a mix of machines some of which do accept card payments and others which do not.



I can confirm in accordance with Section 1 of the Freedom of Information Act 2000 (FOIA) that we do not hold this information relating to the date of installation. However, Section 16 of the FOIA places a duty on us to provide help and assistance where possible and I am able to advise you that this information can be obtained from the Finance team at Aintree University Teaching Hospital NHS Foundation Trust Foundation Trust.

7. Users can not pay to park using a mobile phone-based app.

8. I can confirm in accordance with Section 1 of the Freedom of Information Act 2000 (FOIA) that we do not hold this information relating to any parking charge notices. However, Section 16 of the FOIA places a duty on us to provide help and assistance where possible and I am able to advise you that this information can be obtained from the Finance team at Aintree University Teaching Hospital NHS Foundation Trust Foundation Trust.

9. Nil to the WCFT as any money generated would be paid to Aintree University Teaching Hospital NHS Foundation Trust.

Please see our response above in [blue](#).

### Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5484 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**